

Oct 2010

**Name :** Ms Annette McNally

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**Address :** PO Box 601, Brentford Square 3131

*I commenced working in the I.T. industry, in January 1970, as a trainee COBOL programmer, with a bureau, working on an ICL 1901A. This followed on immediately after having obtained my higher school certificate from St. Michael's Collegiate School in Hobart, Tasmania (1969).*

- *My areas of expertise lie **firstly** in being able to quickly adjust in moving from one working environment/platform to another, **secondly** being able to effectively communicate with both end users & systems programmers and **thirdly** an enjoyment of maintenance work allowing me to efficiently isolate & rectify problem areas, from either an individual coding problem, or from a design aspect. I have extensive testing knowledge and skills at both an application and individual program level.*

- *I have a keen eye for detail and work extremely well under pressure having no problems meeting the challenges associated with tight deadlines.*

- *The above is, no doubt, a result of my background, spanning over 30 years, which features working predominantly for bureaus (C.A.S. in Hobart, C.A.S. in Melbourne), consulting houses (H.K.A.C.S in Sydney, Logica in Melbourne), software houses (J.B.A. in Sydney & Melbourne, CCH Solvware in Melbourne) and then predominately as a contractor. (1980's onward).*

- *My analytical skills are well proven given the work I did with CGU and can be verified by Ray Wallis - Team Leader (Ph: 9916 3371). The CGU projects also involved me in project managing and the detailed design of programs to be modified, coding and testing (unit, system and regression). Along with strong interaction with the business stakeholders.*

- *I have also continued acting as a consultant, designing web sites for Springer Consulting and completed a 3 month contract, as a telephone technical support representative, with MYOB in August 2007.*

- *Also, completed courses in hospitality industry to attempt to obtain alternative employment, now holding several certificates and gaming licence.*

#### Referees:

Don McBride  
Ray Wallis  
Hal Young

CGU Insurance  
CGU Insurance Team Leader  
Qantas

Ph (03) 9601 8841 (Business/Tech.)  
Ph (03) 9916 3371 (Business/Tech.)  
Ph: (03) 9280 7428 (Technical)

**TECHNICAL SUMMARY****Equipment**

IBM PC & Mainframe

Unisys A15, HMP IX Series

Burroughs B2800, B3500, B3700, B5900, B6800, B6900

Prime 850

Honeywell 200, L66

Data General CS350, MV8000

Facom 230 series, M200

ICL 1500, 1901A

PDP 11/70

Monarch Barcode Printer

**Operating Systems**

OS2200

DOS, Novell, Unix, MVS, DB2, TSO

MCP, Cande

Primos

GCOS, TSS

AOS

OS/VS1, OSIV/F4

George III

RSTS/E

**Languages**

Cobol 68, 74, 84, Microsoft & Microfocus, Cobol II, UCS Cobol

XGEN

Pick

Foxpro

Basic, Basic +2

**APPLICATIONS**

*Commercial Accounting systems including ;*

Accounts Receivable & Payable, Invoicing and General Ledger

Budgets & Accruals

Assets, FBT & Tax packaged software

Payroll

Inventory Control, Sales Analysis & Reporting

Electricity (NORQEB) and Telephone Billing Systems (FLEXCAB)

Bill of Materials Costing

Airline Aircraft Maintenance System (QANTAS)

P.O.S. University Bookshop Software Package (Incl GST)

Insurance – PMS (CGU Insurance)

**Professional Experience**

September 2000 to Current

**Springer Consulting Pty. Ltd.***Melbourne**A/P. IBM PC HTML, Java Script, FrontPage 2000, Office 2000*

Annette commenced, as an unpaid consultant, Thursdays, Fridays and occasionally at weekends, trained herself learning HTML & DHTML along with FrontPage and researching availability of Web design tools via the Internet.

Her first effort, whilst still very much a fun hobby and interest site is a Web site designed around now retired, Melbourne racehorse – Toy Saint <http://www.toysaint.com> (WIP)

Followed by several small Business Sites (10 at one stage with clients deeming to drop their Internet advertising outlet):

<http://www.wisewomanbusiness.com> , <http://www.nirvanacafe.com> , <http://www.springerconsulting.net> (WIP)

May 2007 to August 2007

**MYOB***Contract Telephone Technical Support Representative*

Annette was contracted as part of a team to cover the End of Financial Year and End of Payroll year to provide telephone technical support to MYOB accounting package customers.

March 2007 to April 2007

**Goldman Sachs JB Were***Contract Test Analyst IBM Mainframe, TSO, Quality Centre, Clear Case*

Annette was contracted as part of a test team to test program modifications to their 'LION' system involving changing transaction numbers from numeric to alphanumeric.

July 2006 to Feb 2007

**Department of Sustainability and Environment (DSE), Vic Gov't***Traralgon**GIS Project Officer. using ESRI Mapping Software*

Annette has been inputting road mapping data from information collected out in the field. Interpreting mapping mark-up data and transferring to electronic format via ESRI software.

February 2001 to February 2003

**CGU Insurance Pty. Ltd.***Melbourne**Permanent Part Time A/P. IBM Mainframe Cobol, TSO, MVS, Endeavor, Lotus Notes, Project 98*

Annette was working (on a fixed term 2 year employment contract, pro-rated on a permanent employee wage) Monday to Wednesday in a permanent A/P role allowing her to further her internet work and knowledge. She worked predominately on maintenance, enhancements and bug fixing on the major core insurance PMS product within CGU.

She also designed and project managed very major changes to the W.A. Work Cover component of PMS (Policy Management System).

Work included liaison with client users and documentation of the current PMS system. She project managed, documented and implemented two major projects to expand the number and reporting processes of profit centres within the PMS and Reporting suites for financial reporting (SRG), the first of the two for which she and her co-worker were given an internal award for their efforts. This also involved extensive testing, unit, system and regression.

May 2000 to August 2000

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**Unilink Pty. Ltd.**

*Mt. Waverley*

*Contract A/P. Cobol II, Dos*

Implemented GST into a **P.O.S.** Dos package on IBM PCs for the software house. **Software package** was specifically for University bookshops. Amongst other functionality it included supplier purchase orders & invoice entry, P.O.S. customers including GST exempt account customers, account customers & cash sales flowing thru to Debtors/Creditors.

Reported to Alan Smith

September 1998 to March 2000

**Qantas**

*Melbourne*

*Contract A/P. Unisys Clearpath HMP IX Series, Cobol, DMS 2200*

Predominantly worked on enhancements and fixing current defects in the Qantas Aircraft Engineering Maintenance System, known in-house as CAMEO which interfaces with many other systems most often with the Supply System.

Written in COBOL it has a complex data base structure incorporating approx. 32 data areas with just over 100 record definitions and almost 200 sets.

All work was carried out with minimum specifications and included working on both batch (DMR) and on-line transaction (TIP) programs.

Carried out extensive work with major printing module, where printing and line up of information is of a critical nature due to reports going to CASA.

Worked on several minor projects on my own including reading data from an IBM tape and converting it for transfer from the Unisys to a PC. Also developed a tool to aid in program version control which encompassed using UCS Cobol and PCFP (Program callable FURPUR) to gain information from the mainframe system then transfer to XL for management to use.

Wrote a program to populate a new set via an extremely complex set of business rules, from current data and then developed a new transaction for the users to maintain this set linkage.

Reported to : Hal Young  
Barry Grocott

December 1997 to July 1998

**Allegiance Pty. Ltd. (Formerly HCS Pty. Ltd.)**

*Melbourne*

*Contract A/P. Unisys A15, Cobol, XGEN*

First 2 months encompassed working on Y2K project - investigating a 150 program Payroll Budget System for required changes. Documented, specified & implemented required changes to 70 programs. Then became involved in three separate funded client projects, designing, writing testing and implementing approximately 12 new programs for 3 different clients from minimal requirements specifications. Liased directly with 2 of the clients formalising their exact requirements. All 3 projects involved interleaving into the current Payroll & Payroll Budget Systems.

Reported to : Russell Myers  
Carol Dempster

February 1997 to June 1997

**Stamina Software Pty. Ltd.**

*Melbourne*

*Contract A/P. PC, Unix, Pick, Monarch Barcode Printer*

Worked on an as required basis at customers' sites, modifying standard packaged software reporting programs to suit clients own specific requirements. Formats requiring extensive layout and calculation changes included invoices, statements and consignment notes. Also programmed the Monarch Barcode printer for a variety of clients needs. Clients worked for were Berger and Green and Mikasa.

Reported to : Ted Smirnoff

September 1994 to Nov 1995

**Casems Pty Ltd.**

*Melbourne*

*Contract Sales. Computer Based Training packages for I.T. professionals*

Worked own hours to suit, carrying out all aspects from canvassing, cold calling through to visiting major I.T. sites. Presented a suite of CBT packages ranging from Introduction to Unix to GUI. Major sale made to Coles-Myer in Tooronga.

Reported to : Ted Smirnoff Director

December 1993 to June 1994

**Telecom Australia**

*Melbourne*

*Contract A/P. IBM Mainframe, TSO, DB2, SQL Cobol II*

Worked on the Flexcab project in the Product Support & Maintenance On-line four (4) member team under the leadership of Peter Johnston. Investigated defects in on-line programs, implementing & testing code changes and migrating changes to the production environment. (Used SMARTTEST).

Detected several design defects and recommended strategies to overcome them. Developed Requirements Analysis for major enhancement to the on-line notes entry format including screen redesign. (Used DESIGN 1).

Presented an overview of the on-line notes program suite to other analyst/programmers as part of an information sharing exercise. (Used POWERPOINT). For time reporting and work tracking used REMEDY.

January 1990 to May 1992

**CCH Solvware Ltd.**

*Melbourne*

*Contract A/P. IBM PC; DOS, Novell, Cobol 84, Foxpro 2.0*

Initially contracted to MPD Pty. Ltd. (taken over by Solvware in June 1990) to convert Asset software package from single user to multi-user system and integrate with existing Client Accounting and Taxation packages. Also carried out maintenance to correct existing code defects on both the Asset and FBT (Fringe Benefit Tax) packages.

From mid 1991 became a permanent staff member of CCH Solvware Ltd. working on major enhancements to the Assets package and using the INSTALL software to build TAX package release disks. Became familiar with FOXPRO 2.0 developing a small in-house Defect and Enhancement tracking system. Documentation was carried out in WORDPERFECT and familiarisation was gained with QA procedures and formalised testing techniques.

Reported to : Denys Fallon - Software Development Manager

August 1987 to Sept 1989

**Health Computing Services Pty. Ltd.**

*Melbourne*

*Contract A/P. B6900, Cande, MCP, Cobol*

Worked on fault detection, general maintenance & enhancement and debugging of the Payroll system. Undertook some minor development tasks and consulted with the Health Department on user queries and requirements for both Payroll and Budget Systems. For a period of 6 months supervised and undertook the training of two (2) trainee programmers. Carried out and reported on an investigation into the use of a 4GL - XGEN.

As a separate project designed, programmed and implemented a cash and accrual sub-system, interfaced with the Payroll System on a fixed price basis from minimal specifications, including compilation of a 26 page documentation report.

Reported to Gary Hughes, John Bayliss-McCulloch and Lindsay Whitehead.

November 1986 to Feb 1987

**Health Computing Services Pty. Ltd**

*Melbourne*

*Contract A/P. B6800, B6900, Cande MCP, Cobol*

Worked on converting a 200 program Payroll System to utilise one large master file as opposed to 5 separate I/S files. Worked as part of a 7 member team on conversion, then as one of a 2 member team for system testing purposes.

Reported to Dennis Kerr

June 1986 to October 1986

**Bowater-Scott Pty. Ltd.**

*Melbourne*

*Contract A/P. B6800, MCP, Cande, Cobol*

Worked as part of a small team with little supervision on a B2800 to B5900 conversion project. Solely converted, program and system tested over 150 programs (6 systems).

Reported to Doug Markham

July 1985 to December 1985

October 1984 to Feb 1985

**Directories (Aust.) Pty. Ltd**

*Melbourne*

*Contract A/P. Prime 850, Primos, Forms, Cobol*

During the initial term undertook development of on-line Cobol programs utilising the FORMS package. Returned later on an as required basis until the company lost the contract for the Yellow Pages.

April 1984 to August 1984

**Computer Accounting Services**

*Melbourne*

*Contract A/P. Honeywell L66, DPS8, GCOS, TSS, Cobol*

Carried out general maintenance and debugging under a minimum of supervision on numerous commercial customised & CAS package systems. Worked directly with CAS Clients in some instances. Enhanced and documented a financial student fees system. Worked on defining and estimating of accounting sub-system & on equipment maintenance system for purposes of preparation of sales staff proposals.

Worked on programming of a complex, customised on-line data base order entry/inventory control system.

April 1983 to March 1984

**Logica Pty. Ltd.**

*Melbourne*

*Analyst/Programmer*

Whilst an employee for Logica worked on two (2) assignments;

**July 1983 to March 1984**

**Australia Post**

**Data General C350, MV8000, AOS, Infos, Cobol**

Assigned to the Accounting System project team, worked on the development programming, systems testing & debugging of 70+ on-line programs for the Accounts Receivable System. Designed programmed & tested an invoicing system for private mailing boxes and bags.

**April 1983 to June 1983**

**CES Job Bank**

**Facom M200, OSIV/4, AIM DB/DC, AIF, Cobol**

A member of a small team worked on development programming of the CES Job Bank system, using Yourdon & Jackson structured design & programming techniques in conjunction with the CES standards.

November 1981 to May 1982

**Arnott-Brockhoff-Guest Pty. Ltd.**

*Melbourne*

*Contract A/P. B3500, Cobol*

Responsible to the DP manager for the amendment and writing of batch sales reporting programs, utilising an in-house text editor and decision tables.

December 1981 to Feb 1982

**ICL Data Services**

*Melbourne*

*Contract A/P. ICL 5000 Basic*

Responsible to the Systems & Programming Manager Jim Porter for development of a trim loss pre-processor system using single level bill of materials with parts explosion only. Carried out systems testing & participated in customer training.

March 1981 to Sept 1981

**Applied Management Services Pty. Ltd.**

*Melbourne*

*Consultant - Contract Personnel*

Responsible for generating all new business in the contracts division, interviewing contractors & placing them with clients and prospects, along with all associated followup.

June 1980 to February 1981

**AWA Ltd.**

*Melbourne*

*Sales Representative*

Whilst employed by AWA was responsible for marketing the AWA range of XL20 and XL40 data entry systems. During this period achieved 75% of quota.

January 1980 to May 1980

**North Queensland Electricity Board (NORQEB)**

*Townsville*

*Analyst /Programmer, PDP 11/70, Basic +2*

Duties included development programming of an on-line Billing System for the Board.

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November 1978 to May 1979

**Johnston Brown & Associates Pty. Ltd.***Sydney & Melbourne**Marketing Representative*

As initially the sole representative in Melbourne for this Sydney based company, marketed a range of application packages aimed at the IBM GSD users (System 32,34 & 3). Packages included Payroll, Personnel, Fixed Asset and Financial Modelling. Established the Melbourne offices and attained moderate success.

July 1976 to October 1978

**Hong Kong Australasia Computing Services (HKACS)***Sydney**Systems Co-ordinator; Analyst/Programmer.***Facom, IBM 360, 370, B6800, Honeywell 200, Cobol.**

Initially worked as an analyst/programmer responsible for programming several systems without supervision, including liaison with clients. Worked on several large scale mainframe system conversions.

During 1978 moved into a marketing role, consulting and selling the companies services to large companies with mainframes and responsible for quoting, writing contracts and follow up.

October 1975 to March 1976

**Lionel Singer & Associates***Sydney**Installation Analyst. Wang, Basic*

Responsible for the installation of motor vehicle dealers' total Accounting and Inventory systems. Wrote and designed numerous parts of the package and assisted in training and installation of the first module in a Canberra dealership.

November 1974 to July 1975

**Cadbury Schweppes***Hobart**Senior Programmer. Burroughs B3700, Cobol*

Responsibilities involved the programming of numerous Accounting systems.

January 1973 to June 1974

**Computer Accounting Services***Melbourne**Analyst, Senior Programmer, Honeywell 200, Cobol*

Programmed a series of commercial application systems for specific client requirements from basic Debtors and Creditors through to Bill of Materials explosion.

January 1970 to June 1972

**Computer Accounting Services***Hobart**Trainee Programmer, Programmer, ICL 1901A, Cobol*

Commenced with CAS as a Trainee Programmer and rapidly advanced to Programmer carrying out all responsibilities from programming to writing specifications in liaison with clients.